Internet Use Policy

Internet computers, WiFi, scanning and printing technologies support Gore District Council's commitment to enable people to participate in modern information and communications technologies (ICT). The Council recognises that all residents should have access to resources to enable them to function and participate in today's information and communications world. New Zealand government's Real Me and online access initiatives are supported by free internet services in public libraries through the National Library of New Zealand.

Availability and performance

Gore Libraries provide a quality internet experience, however internet availability and performance is subject to:

- Services and equipment provided by The National Library of New Zealand
- Connection and website availability
- Any other circumstance outside the library's control

Power for charging devices is provided if possible, but this is not available in Gore Library's temporary premises (June 2019-ongoing)

Accuracy of information

The Library is not responsible for the accuracy of information or content on any internet site, and staff are not qualified to explain or interpret information.

Assistance

Staff assist people but will not be able to answer every question or help with every problem. People are encouraged to be responsible for their own ICT learning or contact an agency that can provide more detailed instruction.

Internet Access

People using library computers and internet access are required to:

- Abide by all rules and staff requests, including time allocation and printing payment
- Never view any information or image inappropriate or illegal to view in a public place
- Children's activities on the internet, as elsewhere within the library, must be supervised by a parent or caregiver.

Unacceptable Conduct

Unacceptable conduct includes:

- Behaviour which disturbs or interferes with the usage of other library customers
- Illegal download of copyright material
- Attempting to access or display internet sites with offensive content
- Interference with or damage to library equipment, including any attempt to install unauthorised software or hardware
- Infringement of software license or copyright
- Violation of the computer system security
- Use of the library internet for nuisance or illegal activities

Unacceptable conduct, as determined by library staff, will result in termination of the session and the person will be refused further access for a period determined by the Library Manager.

Privacy

Gore District Council reserves the right to monitor all computer and internet activity. Monitoring may be used for the purpose of ensuring that the requirements of this policy are followed.



